# PROGRAMME SPECIFICATION



1	Awarding Institution	Newcastle University and University of Groningen
2	Teaching Institution	Newcastle University and University of Groningen
3	Final Award	MSc
4	Programme Title	Dual Award in Advanced International Business
	_	Management and Marketing
5	Programme Code	4108 F
6	Programme Accreditation	N/A
7	QAA Subject Benchmark(s)	Master Awards in Business and Management
8	FHEQ Level	Level 7
9	Last updated	July 2021

## 10 Programme Aims

The overall aim of the programme is to provide a pre-experience Masters qualification in business management and marketing with a strong international dimension. Specifically the programme aims to provide students the opportunity to engage with the issues experienced by internationally oriented organisations. The international dimension is provided by the focus and orientation of the programme of study with specific attention being paid to comparative analyses of countries, institutions, cultures and, of course, companies and their strategies. The specific aims of the programme are fourfold and are explicitly aligned with the QAA benchmark standards for Masters Awards in Business Management and Marketing (June 2015).

- 1. To provide an opportunity for students to engage in the advanced study of organisations, their management and the cultural context(s) in which they operate.
- 2. To enable students to prepare for and/or develop a career in international business and management.
- 3. To enable students to develop the ability to apply their knowledge and understanding of international business management to complex issues, both systematically and creatively.
- 4. To produce graduates possessing deep knowledge and understanding of marketing theories and an ability to apply this within an international framework.
- 5. To provide advanced skills in the analysis of markets in an international context.
- 6. To promote the enhancement of lifelong learning skills and personal development so that participants will be able to work with self-direction and originality and contribute to business and society at large.

Students will be trained to apply this knowledge to the development of company strategies, instruments and processes. Students will also learn how to analyse the markets in different countries, understand various institutional environments and develop a sharp eye for processes within multinational enterprises. Strategies are often related to country selection, entry strategies, and marketing approaches and to questions related to company currency policies.

Additionally, students will develop skills to efficiently communicate and cooperate with people from different cultural backgrounds. On completion of the programme students will have enhanced employability for a wide range of business management careers in international, multinational or transnational companies. The programme will also provide students with the skills, knowledge and expertise appropriate to a career in not-for-profit organisational settings.

Attributes of students successfully completing the programme include:

1. Advanced knowledge and understanding of how to improve the quality of management, leadership and practice in organisations.

- 2. Enhanced general intellectual development, including the improved capacity for enquiry, problem solving, critical thinking and analysis.
- 3. A self-managed approach to learning and the ability to work independently. The acquisition of relevant professional attributes (ethical practice, confidentiality, etc.).
- 4. Enhanced employability.

The programme clearly reflects the knowledge, understanding and skills specified for specialist Masters Degrees of Programme type A (career entry). The programme aims to meet the requirements of the Framework for Higher Education Qualifications for a Level 7 award and those of the QAA Benchmark Statement for Master's awards in Business and Management in relation to organisations, the external context in which they operate, and how they are managed, as well as complying with prevailing University policies.

# 11 Learning Outcomes

The programme outcomes have references to the benchmark statements for Masters Awards in Business and Management and provides students with opportunities to demonstrate disciplinary competency by developing their knowledge and understanding of the key principles and theories of their subject area and combines theory with the application of skills required to generate solutions within their discipline.

#### **Knowledge and Understanding**

On completing the programme students should have an understanding of:

- A1 Contemporary issues in international business environments.
- A2 Economic and sociological perspectives of the roles of institutions and market co-ordination mechanisms for the organisation, structure and development of economic activity.
- A3 Multi-stakeholder perspectives of the strategic management challenges of increased globalisation, including the implications of international organisation (mergers/acquisitions and alliances), relationships between headquarters and subsidiaries and international aspects of corporate governance.
- A4 Key concepts, current thinking and issues related to international institutional environments, oligopolistic interactions in an international context and the effects of taxation and exchange rate fluctuations on MNCs' activities.
- A5 International aspects of financial management and the associated financial risks of international business.
- A6 A systematic understanding and critical awareness of marketing and international marketing theory.
- A7 An ability to apply relevant theory to particular international case studies, markets and issues.
- A8 An advanced knowledge of analytical frameworks and tools useful to the measurement and explanation of market performance and consumer behaviour.
- A9 The nature and scope of advanced research in business and management and marketing, including literature searches.
- A10 Ethical issues and their implications in management practice.
- A11 The key components of countries' business environment and give examples of how environmental components differ across countries.

A12 Key concepts, current thinking and issues related to the effect of cultural and institutional differences on international business structures and activities.

## **Teaching and Learning Methods**

The primary means of instruction and imparting knowledge and understanding (A1 to A12) is through lectures supported by seminars, tutorials and practical classes whereby students can check their understanding through group work, discussion and problem-solving exercises. The use of case studies during the programme also aids understanding by encouraging students to consider the context(s) within which management operates.

Students are required to enhance this input by independent reading for which they are given guidance on relevant reading materials and how to use them. Extensive training is also provided in appropriate research methods.

#### **Assessment Strategy**

Knowledge of the subject is assessed formatively through discussions, case studies, group exercises, role-play etc. Summative assessments are in the form of individual assignments (A1, A2, A5, A6, A7, A8, A9, A10, A11), group assignments (A2, A3, A4, A5, A9, A10, A11, A12), individual presentations (A2, A4, A5), group presentations (A2, A4, A11), multiple choice exams (A5), seen exams (A4, A6, A7, A8, A12) and unseen exams (A3, A6, A7, A8, A10, A11).

Additionally, there is a dissertation by which students are encouraged to demonstrate their learning from the programme and apply their research and skills to a significant management or business issue.

#### Intellectual Skills

On completing the programme students should be able to:

- B1 Conceptualise real-world problems using analytical frameworks drawn from marketing, international marketing and international business theory.
- B2 Solve problems within the context of international business management and marketing.
- B3 Critically evaluate issues in the context of the activities of business, government and non-governmental organisations.
- B4 Diagnose and analyse problems and issues in international managerial situations.
- B5 Synthesise and evaluate material to critically assess the financial risks of international business.
- B6 Deploy a range of qualitative and quantitative techniques to measure and analyse market performance and consumer behaviour.
- B7 Design, structure, organise and carry out a research project at an advanced level.

# **Teaching and Learning Methods**

Learning outcomes are achieved by lectures where these skills are demonstrated and practiced. These and the other intended learning outcomes are practiced and developed through a variety of means including group discussions, group exercises, role play, case studies, independent study, and skills practice, giving feedback, making presentations, producing reports etc. In this way, the learning from lectures, seminars and tutorials is reinforced and developed.

#### **Assessment Strategy**

Formative assessment of these skills is by means of tutor and peer group feedback. Students also carry out a significant level of self-assessment which is encouraged during tutorials, seminars, etc. Summative assessment is through individual and group assignments, presentations and examinations.

#### **Practical Skills**

On completing the programme students should be able to demonstrate:

- C1 Critical thinking and creativity
- C2 Problem solving and decision making
- C3 Research/investigative skills
- C4 Critical evaluation of data/information/evidence
- C5 Ethics and value management
- C6 Ability to conduct research into business and management issues
- C7 Learning through reflection

## **Teaching and Learning Methods**

Cognitive skills are developed through lectures, group discussions, group activities and exercises, and independent study. All cognitive skills are exercised significantly during the production of assignments and especially during the research and production of the dissertation. C1, C2 and C4 are also experienced during examinations. The teaching and learning methods employed recognise the range of experience that students bring to the programme and aim to encourage sharing of that experience. They also encourage participants to develop a self-managed approach to learning and the ability to work as part of a group or independently, as appropriate.

#### **Assessment Strategy**

These skills are formatively assessed through discussions, case studies, group activities, role play etc. Summative assessments are in the form of individual and group assignments, and the dissertation.

## Transferable/Key Skills

On completing the programme students should be able to demonstrate the ability to:

- D1 Use appropriate verbal and written communication skills to convey information tailored in content, style and presentation to the needs of their intended audience.
- D2 Work effectively within a team and the ability to use individuals contributions in group processes, as appropriate.
- D3 Conduct research into business and management issues using quantitative and qualitative methods.
- D4 Work independently, showing creativity and initiative.
- D5 Use quantitative skills and numeracy by applying the appropriate computational techniques and interpreting or critically evaluating the results.

## **Teaching and Learning Methods**

Key skills are introduced to students in sessions throughout the induction period and within modules of the programme. D1 and D2 are developed through group discussions, activities, exercises and through production of assignments. Oral communication skills are developed specifically through presentations and a viva voce examination. D3 is developed by the extensive training provided in research methods and exercised by participants in the production of the dissertation. D4 is developed by the production of the individual assignments and particularly by the dissertation. D5 is developed through specific programme outcomes embedded in modules (A5, A9).

## **Assessment Strategy**

D3 is assessed through the dissertation. Attainment of all other key skills outcomes is not directly assessed but is seen as ancillary to the production of assessed work – the performance of communication skills, planning and organising is a necessary precondition for meeting other intended learning outcomes. It follows, therefore, that it is not possible to graduate without meeting the key skills outcomes.

#### 12 Programme Curriculum, Structure and Features

# Basic structure of the programme

This is a 180 Credit/ 90 ECTS modular programme which is studied over a 17-month period on a full-time basis. It is designed for students who generally have limited related experience and aims to develop Masters level knowledge, understanding and skills in business and management subjects. The programme aims to prepare individuals for employment and therefore will generally attract recent graduates (cognate or relevant first degree) but there may be some mature entry students. Students will undertake Semester One at the Faculty of Economics and Business at the University of Groningen and Semester Two at Newcastle University Business School. Students will have a choice of where to undertake their dissertation. The supervision of the dissertation will be jointly undertaken by one academic each from the University of Groningen and Newcastle University Business School.

#### Semester One – Undertaken at University of Groningen

This element of the programme represents 70 Credits/35ECTS of study and provides students with the opportunity to develop their knowledge and abilities in more advanced and specialist aspects of international business management. There are four compulsory and core modules and a further three optional modules to a value of 30 credits/15ECTS from an elective list approved by the Degree Programme Director.

### Semester Two - Undertaken at Newcastle University Business School

This element of the programme represents 60 Credits/30ECTS of study and provides students with a specialisation in the main areas of international marketing. There are four compulsory modules, two of which are core with a further two optional modules to the value of 20 credits/10ECTS, one each from a list of Marketing electives and MBA electives, as approved by the Degree Programme Director.

#### Semester Three – Provided jointly by Newcastle University and University of Groningen

Students are required to carry out 50 credits of study by means of a dissertation. The dissertation is designed to enable students to demonstrate their knowledge, understanding and skills gained from the programme within the context of a detailed study of an international management, business or marketing issue. The students can complete this at Newcastle University or the University of Groningen. They will be allocated a supervisor from each university and the joint nature of the dissertation is supported with workshops ran jointly by the two universities during this

period. The dissertation will be marked independently by both supervisors and the students will be required to participate in an oral defence (viva) as part of this process.

## Key features of the programme (including what makes the programme distinctive)

This programme provides students with the opportunity to study at two highly respected universities and experience living in two different countries. The key feature of this distinctive dual award programme is its focus on international management and marketing. As well as the inclusion of specific modules addressing international marketing, a range of the module assessments give students the opportunity to develop and practice intercultural communication and learning, harnessing the international experience of their international of their programme and the international cohort and staff teaching the modules. Students learning will be enriched by the culturally and academically diverse experience of living and studying at two universities in different countries. The programme will provide students with skills in international business management and marketing and develop their intercultural competences for their future careers.

#### Programme regulations (link to on-line version)

4108 Programme Regulations 23-24

## 13 Support for Student Learning

Generic information regarding University provision is available here.

#### Induction

At the University of Groningen, students attend an induction programme the week before the semester commences. New students will be given a general introduction to university life and the University's principal support services and general information about the Faculty and their programme, as described in the Degree Programme Handbook.

At this time they will also receive information about Newcastle University and be provided with relevant materials and resources. At a later point in the term, a further session will be held to facilitate their transition to Newcastle.

On arrival in Newcastle for Semester Two students will attend an induction programme for Newcastle University Business School. They will be given a general introduction to university life and general information about the School and the programme as detailed in the Postgraduate Study Guide and Degree Programme Handbook. They will also be given detailed programme information and the timetables of lectures, practicals, tutorials etc.

Induction will be an ongoing process supported throughout the programme by a programme community page on Blackboard.

#### Study skills support

Students will learn a range of personal transferable skills, including study skills, as outlined in the programme specification. Some of this material, such as time management, is covered in the appropriate induction programme. Students are explicitly tutored on their approach to both group and individual projects. Further study skills support is available from the central support services at both universities.

## Academic and Pastoral support

Each undergraduate and taught postgraduate student will be assigned a personal tutor.\*

A personal tutor is one part of a wider network of advice and guidance available to students to support their personal and general academic development. The module leader acts as the first

point of contact for subject-specific academic advice. Thereafter the Degree Programme Director or Head of School may be consulted. Issues relating to the programme may be raised at the Student Voice Committee, and/or at the Board of Studies. Within the academic unit, students may also receive additional academic and pastoral advice from a range of other student-facing staff including degree programme directors, dissertation/project supervisors, and administrative support staff.

\*Arrangements may vary for students taking special types of provision.

The University also offers a wide range of institutional services and support upon which students can call, such as the Writing Development Centre, Careers Service and Student Wellbeing Service. This includes one-to-one counselling and guidance or group sessions / workshops on a range of topics, such as emotional issues e.g. stress and anxiety, student finance and budgeting, disability matters etc. There is specialist support available for students with dyslexia and mental health issues. Furthermore, the Student Union operates a Student Advice Centre, which can provide advocacy and support to students on a range of topics including housing, debt, legal issues etc.

At the Faculty of Economics and Business of the University of Groningen, the initial point of contact for a student is with a lecturer or module leader. Thereafter the Degree Programme Coordinator or Director may be consulted. The content and structure of a teaching programme, and the rights and obligations of students are set out in the Teaching and Examination Regulations (TER). The Rules and Regulations set out how the TER is implemented in practice. The Board of Examiners is the first body to deal with complaints by students concerning the TER and its implementation. They decide on requests for dispensation from the rules.

At the Faculty of Economics and Business of the University of Groningen, the Study Advice Department provides study advice and tutoring as well as student mediation and career counselling. For questions about courses, exams, applications, degree ceremonies, etc., students can consult the Faculty's Education Desk. The University also offers a range of other supporting services, including the Faculty Career Office, the central university Student Service Centre and Student Service Desk, the Student Counselors, the Centre for Study Support and Academic Careers (SO) and The Psychological Counseling Service (see <a href="http://www.rug.nl/education/find-out-more/other-student-facilities/student-service-centre?lang=en">http://www.rug.nl/education/find-out-more/other-student-facilities/student-service-centre?lang=en</a>)

#### Support for students with disabilities

The University's Disability Support Team provides help and advice for disabled students at the University - and those thinking of coming to Newcastle. It provides individuals with: advice about the University's facilities, services and the accessibility of campus; details about the technical support available; guidance in study skills and advice on financial support arrangements; a resources room with equipment and software to assist students in their studies.

At Groningen University students with a disability can consult the Faculty Study Advisor. Also, the Centre for Study Support and Academic Skills offers support in study planning. The Student Psychologists can help students if they have psychosocial problems. In all other cases students can make an appointment with a Student Counsellor, who will help them find out what they are entitled to and what the best way to deal with the situation is.

#### Learning resources

The library of the University of Groningen consists of the University Library and 15 faculty libraries. Documents can be easily located using the online Catalogue which can be consulted via the <a href="http://www.rug.nl/library/">http://www.rug.nl/library/</a>

Computer facilities for students include a number of PC rooms that can be used for computer practicals for teaching and course-related purposes. The Groningen University computer network enables students to access one of the world's most advanced networks with trouble-free connections to the major Dutch, European and transatlantic networks. The University's Electronic Learning Environment is called Nestor and is used to post course information, download course documents (assignments, slides, old exam papers), find course schedules, exchange ideas with the lecturer and other students via e-mail, chat rooms and online discussions, etc.

For students wanting to improve their English language skills, learn Dutch or study any foreign language independently, the <a href="http://www.rug.nl/talencentrum/index">http://www.rug.nl/talencentrum/index</a> of the Faculty of Arts offers various opportunities at several levels.

Newcastle University's main learning resources are provided by the Robinson and Walton Libraries (for books, journals, online resources), and the University's IT Service (NUIT), which supports campus-wide computing facilities (including Blackboard).

All new students whose first language is not English are required to take an English Language Proficiency Test. This is administered by INTO Newcastle University Centre on behalf of Newcastle University. Where appropriate, in-sessional language training can be provided. The INTO Newcastle University Centre and the Newcastle University Open Access Centre house a range of language-related resources.

# 14 Methods for evaluating and improving the quality and standards of teaching and learning

### Newcastle University

Generic information regarding University provision is available <u>here</u>.

## **University of Groningen**

The Faculty of Economics and Business of the University of Groningen operates a quality assurance system, ensuring that all aspects of the degree programmes are systematically checked and amended where necessary. It comprises a number of evaluation instruments including course evaluation, curriculum evaluation, curriculum audit and indicators.

#### Course evaluations

Course evaluations are carried out online at the end of every study block. The results are published on Nestor. Follow-up discussions are held between lecturers and programme directors on the basis of the results.

#### Curriculum evaluations

An evaluation form is issued to all propaedeutic students halfway through their first year and to all students who have gained their Bachelor's or Master's degree. The results are published once a year (in May/June). Programme directors are responsible for follow-up.

# Curriculum audit

Every six years, a degree programme's curriculum is reviewed by an internal committee to see how the degree programme can be improved. The curriculum audit is conducted in accordance with the accreditation requirements.

#### Accreditation

According to the Act on Accreditation on Higher Education of 2002, all degree programmes offered by Universities and Universities of Professional Education are evaluated according to established criteria and programmes that meet those criteria are accredited, i.e. recognised. Only accredited programmes are eligible for government funding and can award recognised degrees. Accredited programmes are listed in the Central Register of Higher Education Study Programmes. Accreditation is organised by the Netherlands Flemish Accreditation Organization (NVAO). A positive accreditation decision is valid for 6 years. All degree programmes offered by the Faculty of Economics and Business are accredited by the NVAO. In addition to this, the Faculty has AACSB and Equis accreditation.

# 15 Regulation of assessment

## **Newcastle University**

Generic information regarding University provision is available here.

#### The University of Groningen

The University of Groningen uses the common marking scheme for Dutch higher education. Dutch grades range from 1 (very poor) to 10 (excellent); the minimum pass grade is 6. Transcripts will usually only give rounded grades (x.5 and above is rounded up, below x.5 is rounded down). For exams and course work, grades are mostly unrounded. The Dutch grading system is listed in the table below:

- 10 excellent
- 9 very good
- 8 good
- 7 very satisfactory
- 6 pass
- 5 almost satisfactory
- 4 unsatisfactory
- 3 very unsatisfactory
- 2 poor
- 1 very poor

The rules and regulations concerning the teaching and assessment of the degree programmes offered by the Faculty of Economics and Business are set out in the Faculty's Teaching and Examination Regulations (including the purpose and format of the degree programme; design of the degree programme; language of instruction; examinations and final assessments; required qualifications; etc.).

http://www.rug.nl/feb/education/student-handbook/

## Reassessment of Taught Modules

If a student fails to achieve a pass or what is deemed to be a satisfactory mark on an assignment they are given one opportunity to submit a reparation assignment, thereby giving the student the opportunity to replace the unsatisfactory grade with a higher grade. If a student resits an examination then the highest grade counts.

# **Modules with Dual Recognition**

For the Groningen modules receiving recognition at Newcastle and the joint dissertation an agreed inter-institutional marking scheme has been agreed upon, whereby the common marking schemes have been mapped against each other, see Appendix 1.

Students will be able to re-sit/resubmit assessments for the modules taken in Groningen as outlined in their regulations. However the following rules will apply for the recognition of these marks towards the Newcastle Award:

- 1) If a student re-sits/re-submits an assessment (or part thereof) after failing his/her first attempt the grade for the re-sit/resubmission will be capped at 50 in line with the regulations at Newcastle and appear as such on their Newcastle transcript.
- 2) In line with the Newcastle regulations, if a student has passed an assessment but resits/resubmits an assessment (or part thereof) the grade from the first attempt will appear on the Newcastle transcript and will be used to calculate the overall average for the Newcastle award.

## In addition, information relating to the programme is provided in:

The University Prospectus: <a href="http://www.ncl.ac.uk/postgraduate/courses/">http://www.ncl.ac.uk/postgraduate/courses/</a>

Degree Programme and University Regulations: <a href="http://www.ncl.ac.uk/regulations/docs/">http://www.ncl.ac.uk/regulations/docs/</a>

The University of Groningen, Faculty of Economics and Business Student Handbook, and Teaching and Examination Regulations: <a href="http://www.rug.nl/feb/education/student-handbook/">http://www.rug.nl/feb/education/student-handbook/</a>

The University of Groningen, Faculty of Economics and Business: <a href="http://www.rug.nl/masters/faculty-of-economics-and-business">http://www.rug.nl/masters/faculty-of-economics-and-business</a>

The University of Groningen, Faculty of Economics and Business Online Course Catalogue (Ocasys): <a href="http://www.rug.nl/ocasys/feb/">http://www.rug.nl/ocasys/feb/</a>

Please note. This specification provides a concise summary of the main features of the programme and of the learning outcomes that a typical student might reasonably be expected to achieve if she/he takes full advantage of the learning opportunities provided.

Appendix 1

Newcastle Groningen Inter-institutional Postgraduate grading scale

NUBS		RUG	
end marking	marks in %	grades (with 1 decimal)	end grade (no decimals)
	100	10.0	
	>=98	9.9	
	>=96	9.8	10
	>=94	9.7	
	>=92	9.6	
	90	9.5	
	89	9.4	
	88	9.3	
	87	9.2	
	86	9.1	9
	85	9	
	84	8.9	
distinction	83	8.8	
distilletion	82	8.7	
	81	8.6	
	80	8.5	
	79	8.4	
	78	8.3	8
	77	8.2	
	76	8.1	
	75	8	
	74	7.9	
	73	7.8	
	72	7.7	
	71	7.6	
	70	7.5	
	69	7.4	
	68	7.3	
	67	7.2	7
	66	7.1	
merit	65	7	
	64	6.9	
	63	6.8	
	62	6.7	
	61	6.6	

	60	6.5	
	59	6.4	
	58	6.3	
	57	6.2	
	56	6.1	6
	55	6	
pass	54	5.9	
	53	5.8	
	52	5.7	
	51	5.6	
	50	5.5	
	49	5.4	
	48	5.3	
	47	5.2	
	46	5.1	
	45	5	
	44	4.9	5
	43	4.8	
	42	4.7	
	41	4.6	
	40	4.5	
	39	4.4	
	38	4.3	4
	37	4.2	
	36	4.1	
	35	4	
	34	3.9	
fail	33	3.8	
	32	3.7	
	31	3.6	
	30	3.5	
	29	3.4	3
	28	3.3	
	27	3.2	
	26	3.1	
	25	3	
	24	2.9	
	23	2.8	
	22	2.7	
	21	2.6	
	20	2.5	
	19	2.4	
	18	2.3	2
	17	2.2	

16	2.1	
15	2	
14	1.9	
13	1.8	
12	1.7	
11	1.6	
10	1.5	
>=8	1.4	
>=6	1.3	
>=4	1.2	1
>=2	1.1	
0	1	